

Ambulance Urgent Care Assistant – HDU Service

JOB TITLE: Ambulance Urgent Care Assistant

ACCOUNTABLE TO: HDU Manager

LOCATION: Various hospitals. Head Office based in Greenhithe

HOURS OF WORK: 38.6 hours per week

SHIFT PATTERN: 4 on 4 off (6am - 6pm OR 9am - 9pm rotation), 12-hour shifts, including weekends

SALARY: £30,108.00 per annum

SVL Healthcare Ltd have an exciting opportunity for qualified Ambulance Urgent Care Assistant. The High Dependency Unit Transfer Service operates 24 hours a day, 7 days a week. Based from our head office in Greenhithe. The fully equipped ambulances along with your medical knowledge will enable us to raise standards, maintaining a high level of clinical care for the patients we come in to contact with.

Main Purpose of Role

The post holder will convey emergency and where required, non-emergency patients to and from their designated appointments in a safe, effective and efficient manner.

The individual will ensure the wellbeing of patients in their care from showing empathy and providing reassurance, through to assessing and monitoring patients' physical wellbeing.

Where necessary they will provide medical assistance in line with current training standards.

Due to the nature of the industry flexibility is crucial therefore the post holder maybe required to work additional or amended hours.

Main Tasks and Responsibilities

- Provide assistance for patients to access vehicles
- Conduct or assist with patient assessment
- Dispense POMS (Prescription only medicines) as appropriate
- Ensure that patients have all relevant and necessary paperwork, medication etc.
- Complete and maintain clinical records for all patients
- Maintain confidentiality and discretion at all times
- Inspecting and completing daily vehicle and equipment checks
- Check and replace equipment of vehicles

Qualifications and Personal Specification

Essential:

- At least 1 years' experience as an ECA or Secure Technician
- FREC 3 certification
- At least 2 years driving experience in the UK on a full driving license with no previous penalties
- No more than 6 live penalty points on your current license
- Highly patient focused in attitude with caring approach and good communication skills
- Must be able to undertake rotating shifts including shift changes whilst on relief duty
- Able to complete a satisfactory enhanced DBS Check
- Motivated individual with eagerness to learn and progress

Desirable:

- IHCD Blue Light Qualification
- Good geographical knowledge of South East London area and Kent area
- Experience of driving in London or other large cities.

Disclosure and Barring Service Check

This post is subject to the Rehabilitation of Offenders Act (Exceptions Order) 1975 and as such it will be necessary for a submission for Disclosure to be made to the Disclosure and Barring Service (formerly known as CRB) to check for any previous criminal convictions.

To apply, please send a copy of your CV and a covering letter saying why you are suitable for this position. Shortlisted candidates will be notified within 2 weeks after the closing date.

Due to the high volume of applicants we receive, if you are not contacted, you should assume that you have not been shortlisted.

Employee Benefits

- 20 days holiday entitlement incl BH per annum for 4 on 4 off shifts
- Access to our Employee Assistance Programme
- Eligibility for discounts with retailers and travel agents; online and on the high street
- Refer a friend and employee of the month recognition schemes